



Mr. James Madej
Senior Vice President
Chief Customer Officer

Jim Madej joined National Grid in 2010 and is currently Senior Vice President and Chief Customer Officer. In this role he is responsible for the company's strategy on brand, new products, emerging technologies, sales of gas conversion and energy efficiency programs, gas and electric procurement and supply, and customer analytics. He leads a team that provides the linkages between corporate citizenship, economic development and local communities, supporting all areas of customer focus and execution across National Grid's jurisdictions.

Jim currently serves on the Alliance to Save Energy and was Co-Chair of the 2011 Northeast Energy Efficiency Partnerships Summit. He recently joined on the board of GreenerU and is on the American Gas Association Leadership Council.

Prior to joining National Grid, Jim was the Senior Director of National Sales & Services for HESS Corporation. He began his career at GE, rising through the ranks to hold positions with multiple disciplines over seventeen years, including General Management, Sales, Business Deployment, Marketing and Six Sigma. Prior to leaving GE he was Chief Commercial Officer - Vendor Finance, GE Commercial Finance.

Mr. Madej holds a BA in Business Administration from St. Michaels College, and completed a comprehensive series of executive education courses with GE at their Crotonville Management Development Center. He attended an executive leadership session at Duke Fuqua Business School. He is also a Certified Six Sigma Black Belt and Quality Leader.

Jim lives in Somerset, New Jersey, dividing his free time between his son's basketball and lacrosse games and his daughter's music recitals.